# § 150.321 Determining the amount of penalty—aggravating circumstances.

For every violation subject to a civil money penalty, if there are substantial or several aggravating circumstances, CMS sets the aggregate amount of the penalty at an amount sufficiently close to or at the maximum permitted by §150.315 to reflect that fact. CMS considers the following circumstances to be aggravating circumstances:

- (a) The frequency of violation indicates a pattern of widespread occurrence
- (b) The violation(s) resulted in significant financial and other impacts on the average affected individual.
- (c) The entity does not provide documentation showing that substantially all of the violations were corrected.

# § 150.323 Determining the amount of penalty—other matters as justice may require.

CMS may take into account other circumstances of an aggravating or mitigating nature if, in the interests of justice, they require either a reduction or an increase of the penalty in order to assure the achievement of the purposes of this part, and if those circumstances relate to the entity's previous record of compliance or the gravity of the violation.

### §150.325 Settlement authority.

Nothing in §§150.315 through 150.323 limits the authority of CMS to settle any issue or case described in the notice furnished in accordance with §150.307 or to compromise on any penalty provided for in §§150.315 through 150.323.

### § 150.341 Limitations on penalties.

(a) Circumstances under which a civil money penalty is not imposed. CMS does not impose any civil money penalty on any failure for the period of time during which none of the responsible entities knew, or exercising reasonable diligence would have known, of the failure. CMS also does not impose a civil money penalty for the period of time after any of the responsible entities knew, or exercising reasonable diligence would have known of the failure, if the failure was due to reasonable

cause and not due to willful neglect and the failure was corrected within 30 days of the first day that any of the entities against whom the penalty would be imposed knew, or exercising reasonable diligence would have known, that the failure existed.

(b) Burden of establishing knowledge. The burden is on the responsible entity or entities to establish to CMS's satisfaction that no responsible entity knew, or exercising reasonable diligence would have known, that the failure existed.

### § 150.343 Notice of proposed penalty.

If CMS proposes to assess a penalty in accordance with this part, it delivers to the responsible entity, or sends to that entity by certified mail, return receipt requested, written notice of its intent to assess a penalty. The notice includes the following:

- (a) A description of the HIPAA requirements that CMS has determined that the responsible entity violated.
- (b) A description of any complaint or other information upon which CMS based its determination, including the basis for determining the number of affected individuals and the number of days for which the violations occurred.
- (c) The amount of the proposed penalty as of the date of the notice.
- (d) Any circumstances described in §§150.317 through 150.323 that were considered when determining the amount of the proposed penalty.
- (e) A specific statement of the responsible entity's right to a hearing.
- (f) A statement that failure to request a hearing within 30 days permits the assessment of the proposed penalty without right of appeal in accordance with §150.347.

### § 150.345 Appeal of proposed penalty.

Any entity against which CMS has assessed a penalty may appeal that penalty in accordance with  $\S150.401\ et\ sea.$ 

### § 150.347 Failure to request a hearing.

If the responsible entity does not request a hearing within 30 days of the issuance of the notice described in §150.343, CMS may assess the proposed civil money penalty, a less severe penalty, or a more severe penalty. CMS

### § 150.401

notifies the responsible entity in writing of any penalty that has been assessed and of the means by which the responsible entity may satisfy the judgment. The responsible entity has no right to appeal a penalty with respect to which it has not requested a hearing in accordance with §150.405 unless the responsible entity can show good cause, as determined under §150.405(b), for failing to timely exercise its right to a hearing.

# Subpart D—Administrative Hearings

### §150.401 Definitions.

In this subpart, unless the context indicates otherwise:

ALJ means administrative law judge of the Departmental Appeals Board of the Department of Health and Human Services.

Filing date means the date post-marked by the U.S. Postal Service, deposited with a carrier for commercial delivery, or hand delivered.

Hearing includes a hearing on a written record as well as an in-person or telephone hearing.

Party means CMS or the respondent. Receipt date means five days after the date of a document, unless there is a showing that it was in fact received later.

Respondent means an entity that received a notice of proposed assessment of a civil money penalty issued pursuant to §150.343.

### § 150.403 Scope of ALJ's authority.

- (a) The ALJ has the authority, including all of the authority conferred by the Administrative Procedure Act, to adopt whatever procedures may be necessary or proper to carry out in an efficient and effective manner the ALJ's duty to provide a fair and impartial hearing on the record and to issue an initial decision concerning the imposition of a civil money penalty.
- (b) The ALJ's authority includes the authority to modify, consistent with the Administrative Procedure Act (5 U.S.C. 552a), any hearing procedures set out in this subpart.
- (c) The ALJ does not have the authority to find invalid or refuse to follow Federal statutes or regulations.

### § 150.405 Filing of request for hearing.

- (a) A respondent has a right to a hearing before an ALJ if it files a request for hearing that complies with §150.407(a), within 30 days after the date of issuance of either CMS's notice of proposed assessment under §150.343 or notice that an alternative dispute resolution process has terminated. The request for hearing should be addressed as instructed in the notice of proposed determination. "Date of issuance" is five (5) days after the filing date, unless there is a showing that the document was received earlier.
- (b) The ALJ may extend the time for filing a request for hearing only if the ALJ finds that the respondent was prevented by events or circumstances beyond its control from filing its request within the time specified above. Any request for an extension of time must be made promptly by written motion.

## § 150.407 Form and content of request for hearing.

- (a) The request for hearing must do the following:
- (1) Identify any factual or legal bases for the assessment with which the respondent disagrees.
- (2) Describe with reasonable specificity the basis for the disagreement, including any affirmative facts or legal arguments on which the respondent is relying.
- (b) The request for hearing must identify the relevant notice of assessment by date and attach a copy of the notice.

## § 150.409 Amendment of notice of assessment or request for hearing.

The ALJ may permit CMS to amend its notice of assessment, or permit the respondent to amend a request for hearing that complies with \$150.407(a), if the ALJ finds that no undue prejudice to either party will result.

### § 150.411 Dismissal of request for hearing.

An ALJ will order a request for hearing dismissed if the ALJ determines that:

(a) The request for hearing was not filed within 30 days as specified by  $\S150.405(a)$  or any extension of time